Description of Volunteer Categories

- **COVID-19 Community Hotline** provides staffing support for a community informational line about COVID-19.

- **COVID-19 Research** works with principal investigators who are engaged in time-sensitive CPVID-related projects.

- **Information Services** produces high-quality, summarized and digestible resources on the COVID-19 pandemic and management for patients, families, faculty, and students, and support the technological and publishing needs of other service projects.
  - Teams within the Information Services project include *Patient Education and Design, Language Translation, Literature Assessment and Summary, Web Design, and Outreach*.

- **Medical Education** works to enhance the virtual curriculum to ensure high-quality ongoing curricular experiences for preclinical medical students.

- **Mental Health and Well Being** supports the well-being of students, faculty, staff, and community members through projects such as:
  - *Hero Meals*, a service that supports local restaurants and business by fundraising to employ a lean staff to provide nutritious, comforting fare to hospital staff, working the front lines.
  - *Virtual Community-Building* projects such as yoga and meditation.

- **Overflow Staffing and Support** works with relevant stakeholders to prepare students for possible clinical and non-clinical back-up staffing roles in the pandemic.

- **Patient Population Outreach Projects** gives providers with high risk populations, via CSSC students, the opportunity to communicate anticipatory guidance about COVID and provides guidance for when to seek care.

- **PPE Task Force** organizes procurement, donation, and manufacturing of personal protective equipment from interested parties in the community.

- **Provider Childcare Task Force** connects healthcare professionals with existing childcare services (not students) and seeks to grow the network of services.

- **Telemedicine COVID Follow-Up** engages in remote monitoring of COVID-positive patients after discharge. This project uses students with clinical training and licensed supervisions.

- **Telemedicine Patient Assist** works without patient clinics to rapidly onboard patients onto institutional telehealth platforms, allowing for more efficient clinic flow and reduction in in-person encounters.

- **Workforce Health and Safety** provides staffing support for the hospital service tasked with receiving calls and following potential cases of COVID-19 among Staff and providers.

- **Volunteer Coordination** screening and coordinating volunteers and assignments with COVID related needs.